



**POST:**  
Housing with Care Worker

**LOCATION:**  
Development Based

**REPORTS TO: Housing Care Manager/Senior Housing with Care Worker**

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### **PURPOSE OF JOB**

As a Housing with Care worker you will ensure customers are supported to live as independently as possible within their own homes; providing personal, emotional, and social care and support in line with assessed needs promoting positive outcomes for customers.

### **MAIN DUTIES & ACTIVITIES**

- Ensure person centred care is delivered, including all aspect of daily physical care needs as detailed in care and support plan of the customer.
- Work as an identified key worker for designated customers maintaining and reviewing care plans to ensure that all assessed needs are being met.
- Safely administer and accurately record all medication tasks as detailed in care plan and in line with Medication Management Document.
- Ensure adult support and protection referrals are made and reported to appropriate statutory agencies.
- Use individual specialist equipment for moving and transferring customers safely in line with assessed needs.
- Support customers to maintain continence (this may include catheter and stoma care).
- Ensure that customers nutritional needs are being met in line with assessed needs (this may include supporting tenant to eat).
- Support customers in end of life and palliative care in line with their wishes
- Develop a knowledge of complex needs of customers
- Be responsible for the building and respond to enquiries, telephone calls and emergency situations i.e. tenant falls, in the absence of senior staff.
- Work in partnership with other agencies e.g. social work departments, GP's, CPN and community services.
- Participate in support and skills meetings and undertake relevant training.

- To undertake any other relevant duties as considered appropriate to the post

Skills & Abilities	Essential	Desirable
Effective communication skills with customer group which is adaptable to different needs of customers e.g. dementia or complex needs.	✓	
Maintain Trust's value base, providing excellent care and support to the customer.	✓	
Flexible approach to providing care and support to customers	✓	
Deal with emergency situations in a professional manner	✓	
Work effectively and efficiently as part of the team	✓	
Clear and accurate written and verbal presentation skills	✓	
IT skills in e.g. emails, word, form completion.	✓	
SVQ Level 2 Health & Social Care		✓
Administering and recording of medication administration		✓
Work on a rota basis including weekends, late/early shifts	✓	
Undertake appropriate training for the post including the commitment to obtain a SVQ in line with registration requirements of SSSC.	✓	
Obtain a Satisfactory PVG Check	✓	
Obtain and retain registration with SSSC	✓	

### **EQUALITY, DIVERSITY, AND INCLUSION (EDI)**

Trust is an Investor in Diversity organisation and as such we seek to promote equality, inclusion, and diversity in all that we do.

You will be required to:

- Be aware of and engage with Trust' EDI Strategy and Policies, IID and LID action plans surveys, induction & review sessions and focus groups.
- Contribute to EDI discussions in team meetings and share updates and case studies
- Ensure your EDI training is up to date
- Attend EDI learning and networking events
- Access where relevant, EDI information on Trust's intranet
- Be clear of your responsibilities for EDI as a staff team member and the expected behaviours and values set by Trust
- Challenge any inappropriate behaviour, bullying or harassment and discrimination and report it through the appropriate channels.