

**“Bag it
and bin it”**



**Help us
to help you,
your children
and the environment**



Dog Warden Service

Targets for Service Provision:

Respond to 70% of stray dog reports within 1 day.

Respond to 70% of dog fouling reports within 10 days.

Performance in 2003/04 was:

88.3% of stray dog reports within 1 day.

83.8% of dog fouling reports within 10 days.

Responsible Dog Ownership

- 🐾 Train your dog in elementary obedience.
- 🐾 Never let your dog out alone.
- 🐾 Keep your dog on a lead anywhere near a road or where there are other animals.
- 🐾 Train your dog not to foul in public places. If it does - "Bag It and Bin It".
- 🐾 Remember your dog's bark can be a nuisance.
- 🐾 Identify your dog preferably by having it "chipped", but at least with a collar and tag.
- 🐾 Register your pet with a vet of your choice.
- 🐾 Have your dog regularly wormed.
- 🐾 Feed your dog at regular times and with a nutritionally balanced diet.



01698 403110

Contacts:

Overall responsibility for the Dog Warden Service lies with the

Environmental Health Manager

Planning & Environment Department,
North Lanarkshire Council,
Fleming House, 2 Tryst Road
Cumbernauld G67 1JW

Tel. 01698 403110

The Dog Wardens are based at

Coatbridge Office

Planning & Environment Department
North Lanarkshire Council,
Municipal Buildings, Kildonan Street,
Coatbridge ML5 3LF

Tel. 01698 403110

Email. P&Egooddog@northlan.gov.uk

If you are not satisfied, or if you wish to comment on any aspect of the service provided please contact us at the above address, or through the Council's website www.northlan.gov.uk

We regularly contact our customers to ask what they think about the service. Following customer feedback we have :

1. In 2004, launched free dog chipping for all North Lanarkshire residents.
2. Provided our officers with easily identifiable uniforms.

If you receive a customer care call please take time to give your views.



Dog Fouling

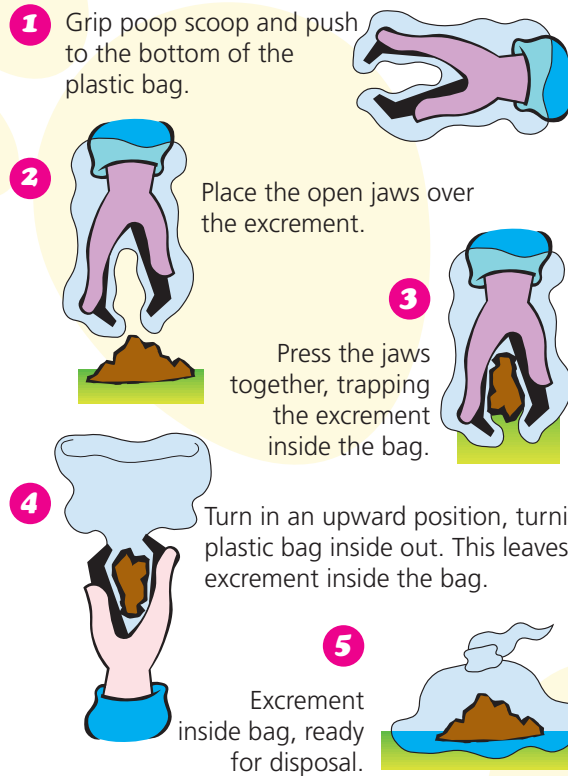
The problem of dog fouling is a concern throughout North Lanarkshire. It is not only a nuisance but also a potential danger and health threat. As a responsible dog owner: what can **YOU** do to help prevent this problem:

- 🐾 If you have a garden, teach your dog to "go" there before you leave your home.
- 🐾 Always carry the means to clear up after your dog.
- 🐾 Every time your dog fouls, "bag it and bin it".
- 🐾 Never let your dog out alone.

The Dog Fouling (Scotland) Act now makes it an offence not to clear up after your dog. Offenders face a fixed penalty of £40 rising to £60 if not paid within 28 days. Offenders can also be reported to the Procurator Fiscal and may be fined up to £500 if convicted.

Poop Scoop

Using a "poop scoop" couldn't be easier. Just follow these simple steps.



Poop Scoops and replacement bags are available **FREE OF CHARGE** throughout North Lanarkshire. Please phone **01698 403110** for your nearest collection point.

Dog Warden Service

North Lanarkshire Council operates a full time Dog Warden service to help control dogs and educate the public on dog ownership.

The Dog Warden service:

- 🐾 Collects stray dogs which are then taken to **Bothwell Bridge Animal Welfare Centre, Bothwell Road, Hamilton ML3 0SB (Tel. 01698 281128).**
- 🐾 If the dogs are unclaimed after 7 days they become the responsibility of the Welfare Centre. Uplifted dogs can only be returned to owners on payment of a charge.
- 🐾 Investigates dog fouling complaints and can issue fixed penalty fines to owners who fail to clean up after their dog.
- 🐾 Erects "No Fouling" signs.
- 🐾 Provides a **FREE** dog chipping service for all dog owners within North Lanarkshire.
- 🐾 Provides **FREE** talks and demonstrations on various aspects of responsible dog ownership.

For further information on any of these services please call **01698 403110**.